

SCARBOROUGH IN SCOPE

January, 2024

SCOPE Phone line: 416-495-2556

How SCOPE is Diverting Patients from EDs and Easing Family Physicians' Workloads

Story by the Ontario Hospital Association

Highlights:

- 91% of family physicians registered with SCOPE say SCOPE has improved timing of consultation
- 82% of calls that would have led to ED visits were diverted
- SCOPE reduced administrative burden for primary care physicians

Link to full article:

<https://www.oha.com/news/how-scope-is-diverting-patients-from-eds-and-easing-family-physicians%E2%80%99-workloads>

Link to Ontario Hospital Association, SCOPE on LinkedIn:

https://www.linkedin.com/posts/ontario-hospital-association_how-scope-is-diverting-patients-from-eds-activity-7148013330224300032-MvqE?utm_source=share&utm_medium=member_ios

SCARBOROUGH SCOPE BY THE NUMBERS

182

Registered Primary Care Physicians

69

Calls received in December

How SCOPE Mental Health is Helping

Story by a Scarborough Patient

“Imagine my life without counseling and psychotherapy – it would be incredibly complex!

Thankfully, SCOPE was there for my doctor with the appropriate treatment, right when I needed it. It is hard to imagine what healthcare providers go through when asked to locate the proper care for patients like me in areas they are not familiar with or do not specialize in. That is why I find SCOPE so valuable – it offers a critical resource to help manage healthcare needs more effectively. I am grateful for the doctors who are genuinely committed to their patients, just like mine!”

– Halima J., Scarborough

Watch for the link to Halima’s full recovery story at next newsletter edition!



Helen Nguyen, MSW, RSW
Scarborough SCOPE Mental Health
Coordinator

Mental Health requests/referrals
can be sent to Helen via:

- Email hnguyen@schcontario.ca
- Fax 416-410-7072,
ATTN: Helen Nguyen/SCOPE
- Dial 416-495-2556, option 3

HAVE QUESTIONS ABOUT SCOPE? Contact us at ScarboroughScope@shn.ca and we will get back to you with a response. We will also feature your questions anonymously and share the answers in our next e-blast so that your colleagues can benefit from your inquiries.