

**Easy, paperless referral.
Automatic follow-up.
Nothing to install.**

A simple way to share for better patient care.

EpicCare Link is a secure web portal that connects you to information stored in our clinical information system (CIS) for your referred and admitted patients.

You will have the information you need to proactively plan your patients' care and your patients will feel confident knowing that you're up to date on their hospital care

Refer patients from your browser.

You can request consults, request referrals, place diagnostic imaging orders, and send messages to our providers directly from your browser. We'll send you confirmations and patient updates in real time, so you no longer need to rely on phone or fax messages. You will also be able to track the referral status, plus the referral process for all seven partner organizations in Central East Ontario (Campbellford Memorial Hospital, Haliburton Highland Health Services, Lakeridge Health, Northumberland Hills Hospital, Peterborough Regional Health Centre, Ross Memorial Hospital and Scarborough Health Network) will now be consistent and streamlined.

Stay informed.

With automatic messages about important events, you can have the latest information about your patients' treatment. We'll notify you to log in for:

Lab, imaging, and test results

Hospital admissions

Discharge notifications and summaries

PACS images and scanned files

Consultation notes

Orders placed by our physicians

And more!

Automatic updates about your patients

My Messages ▶ Results

New Msg

Refresh

Reply

Forward

Done

Encounter

| <input type="checkbox"/> | Priority | Indicator | Status | Visit Date | Patient | Test |
|--------------------------|----------|-----------|--------|------------|---------------|------------------|
| <input type="checkbox"/> | ↑ | ! | New | 03/13/2017 | Litersky, Pat | CBC W/O MANUAL |
| <input type="checkbox"/> | | | New | 03/10/2017 | Paw, Sam | SICKLE CELL TEST |
| <input type="checkbox"/> | ↑ | !! | New | 03/09/2017 | Golav, All | WOUND CULTURE |

Access to patients' results notes, orders & more

Results Review

| | | | | | |
|---------------------|---------------|----------|-----------|--|-----------|
| | | | | | |
| Hide Tree | Show Ref Rng | Load All | Load More | Time Mark | Refresh |
| View: | Extended View | | | <input type="checkbox"/> Hide data prior to: | 9/15/2016 |
| Select a component: | | | | | |
| Expand | Collapse | | | | |
| ALL TOPICS | | | | | |
| Results | | | | | |
| LABORATORY RESULTS | | | | | |
| ARTERIAL BG | | | | | |
| Hgb, blood gas | 14.1 | 14.4 | | | |
| CBC | | | | | |
| Hematocrit | 42.9 | 42.9 | | | |
| Platelets | 6.9 | | | | |
| DIFFERENTIAL | | | | | |

Sign up with ease.

It's all online, with no software to install.

This online portal provides secure, convenient access to patient information through your browser – when and where you need it.

Your access is easy to set up and there's no software or hardware to maintain.

Click here to sign up.



EpicCare Link

Central East Ontario



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| User Job Role | Who are they? | Types of Access |
|----------------|--|---|
| Physician | Physicians, Nurse Practitioners, Physician Assistants, etc. | <ul style="list-style-type: none">Monitors for updates in patient care with Event Monitor.Accesses the patient's real-time clinical record.Communicates with the host organization.Uses online services like scheduling or procedure and referral ordering. |
| Clinical Staff | RN, LPN, MAs, etc. | <ul style="list-style-type: none">Typically uses a similar template to an independent physician.Monitors for updates in patient care with Event Monitor.Accesses the patient's real-time clinical record.Communicates with the host organization.Uses online services like scheduling or procedure and referral ordering – Need approval. |
| Non-Clinician | Front Desk Staff, Schedulers, Referral Staff, etc. | <ul style="list-style-type: none">Typically uses a similar template to an independent physician.Monitors for updates in patient care with Event Monitor.Accesses the patient's real-time clinical record.Communicates with the host organization.Uses online services like scheduling or procedure and referral ordering – Need approval. |
| Biller/Coder | Biller/Coder | <ul style="list-style-type: none">Sees less clinical information but is still able to key in certain online services or monitor for updates to update their home office billing systems.They are often linked to providers with Hyperspace access who round at the host organization. |
| Requestor | ROI Requestors (i.e. attorneys, research offices, school nurses, etc.) | <ul style="list-style-type: none">Sees static PDF reports online after requesting from your HIM department. |

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What is EpicCare Link?

EpicCare Link is a secure, free web portal that connects you to information stored in our Epic clinical information system for your referred and admitted patients.

Going paperless is easy!

EpicCare Link is a browser-based system, meaning no new hardware or software is required. You can review information from patient hospital visits across the Central East Ontario region, send a referral to a clinic or physician or for a test/procedure, check the status of a referral, send/receive messages about patient care directly linked to patient charts, and obtain diagnostic results.

Before EpicCare Link

Depending on the type of hospital visit, you receive faxed or mailed notifications about the hospital visit, a dictated note, or a copy of test results.

Direct communication with hospital care providers may be challenging at times; details for documentation are more difficult to track; and informal, casual conversations may lead to patient privacy concerns.

You make submissions to hospitals (scans, referrals, etc.) using fax. This may potentially result in service requests being lost or sent to the wrong locations, as well as possibly delay care and result in privacy breaches.

The referral process for hospital clinics, services, and diagnostics is inconsistent. You are not always updated adequately about changes to requisitions and referrals.

With EpicCare Link

You will have convenient access to patient information and be able to chat with hospital care providers through your browser.

Link provides task-based messaging features that let you send and receive messages about patient care.

You will receive electronic notifications.

You will have access to your patient records, including chart, visit history, referral status and test results.

Making digital submissions through EpicCare Link significantly enhances secure record management between care providers. You will be able to upload documents directly to the patient chart.

All seven partner organizations in Central East Ontario, as well as all clinics and services in these hospitals, will use the Epic system and follow one, streamlined process for referrals.