

## WHAT TO EXPECT AT OUR COVID-19

# Assessment Centre

### Arriving for your appointment

- If you intend on coming with a visitor who is not registered to be seen at the clinic, please ask them to remain in the vehicle until you complete your visit. If you require a visitor for accessibility, translation or other reasons, only one visitor is permitted.
- Please arrive 10 minutes before your appointment to allow time for parking and accessing the assessment centre.
- Please ensure you wear your face mask or covering, and use the washroom prior to your appointment.
- If you require accessibility services, please inform the clerk who will notify the clinical team who can assist upon arrival.
- Park in the visitor parking lot at the hospital where your test is scheduled. Make sure you keep your parking slip.
- Follow the signage for the COVID-19 Assessment Centre.
- You will be registered by one of our registration clerks, seen by the nurse and have your nasal swab completed.
- When you arrive, please clean your hands, put on a mask and present your health card to the clerk at the clinic reception desk.

### After completing your test

- Clean your hands, then go directly to your vehicle or transportation. Do not walk through the hospital.
- You will receive a parking voucher following your test. When you exit the parking lot, insert the parking slip you received upon arrival, followed by the parking voucher. The gates will then open to allow your exit.
- Ensure you follow any instructions provided to you by the nurse regarding self-monitoring and self-isolation.
- If your symptoms become severe (difficulty breathing, chest pain/tightness/crushing sensation, feeling confused, loss of consciousness) please call 911 or visit the closest Emergency department right away.

### Getting your results

You can access and view your test results through the Ministry of Health's online tool: <https://covid-19.ontario.ca>

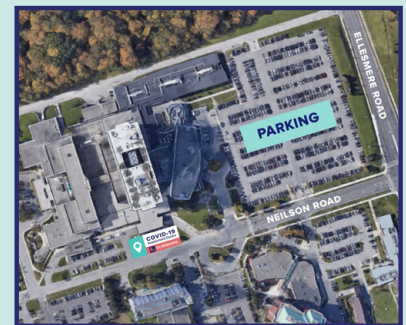
## LOCATIONS

### Birchmount hospital 3030 Birchmount Road



Outside of the hospital building, near the Emergency department and main entrance. Please follow the directions on-site.

### Centenary hospital 2867 Ellesmere Road



Outside of the hospital building, on the East side heading toward the Emergency department; access from Neilson Rd. Please follow the directions on-site.

For questions or support, contact us at:  
[covidassessmentcentre@shn.ca](mailto:covidassessmentcentre@shn.ca)