

# WHAT TO EXPECT AT OUR **COVID-19** Assessment centres

## Arriving for your appointment

- If you intend on coming with a visitor who is not registered to be seen at the clinic, please ask them to remain in the vehicle until you complete your visit. If you require a visitor for accessibility, translation or other reasons, only one visitor is permitted.
- Please arrive 10 minutes before your appointment to allow time for parking and accessing the Assessment Centre.
- Please ensure you wear your face mask or covering, and use the washroom prior to your appointment.
- If you require accessibility services, please inform the clerk who will notify the clinical team who can assist upon arrival.
- Follow the directional signage to the back of the building to enter COVID-19 Assessment Centre.
- You will be registered by one of our registration clerks, seen by the nurse and have your nasal swab completed.
- When you arrive, please clean your hands, put on a mask and present your health card and driver's license (if you have) to the clerk at the clinic reception desk.

## After completing your test

- Clean your hands, then go directly to your vehicle or transportation.
- Ensure you follow any instructions provided to you by the nurse regarding self-monitoring and self-isolation.
- If your symptoms become severe (difficulty breathing, chest pain/tightness/crushing sensation, feeling confused, loss of consciousness) please call 911 or visit the closest Emergency department right away.

## Getting your results

You can access and view your test results through the Ministry of Health's online tool: <https://covid-19.ontario.ca>

For questions or support, contact us at:  
[covidassessmentcentre@shn.ca](mailto:covidassessmentcentre@shn.ca)

## LOCATION

Centre for Immigrant  
and Community  
Services

2330 Midland Avenue



Off of Midland Avenue  
and Emblem Court.

Please follow the  
directions on-site to  
the back entrance of  
the building.

