

WHAT TO EXPECT AT OUR **COVID-19** Assessment centres

Arriving for your appointment

- If you intend on coming with a visitor who is not registered to be seen at the clinic, please ask them to remain in the vehicle until you complete your visit. If you require a visitor for accessibility, translation or other reasons, only one visitor is permitted.
- Please arrive 10 minutes before your appointment to allow time for parking and accessing the Assessment Centre.
- Please ensure you wear your face mask or covering, and use the washroom prior to your appointment.
- If you require accessibility services, please inform the clerk who will notify the clinical team who can assist upon arrival.
- Follow the directional signage to the back of the building to enter COVID-19 Assessment Centre.
- You will be registered by one of our registration clerks, seen by the nurse and have your nasal swab completed.
- When you arrive, please clean your hands, put on a mask and present your health card to the clerk at the clinic reception desk.

After completing your test

- Clean your hands, then go directly to your vehicle or transportation.
- Ensure you follow any instructions provided to you by the nurse regarding self-monitoring and self-isolation.
- If your symptoms become severe (difficulty breathing, chest pain/tightness/crushing sensation, feeling confused, loss of consciousness) please call 911 or visit the closest Emergency department right away.

Getting your results

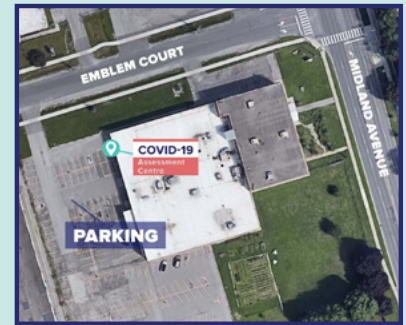
You can access and view your test results through the Ministry of Health's online tool: <https://covid-19.ontario.ca>

For questions or support, contact us at:
covidassessmentcentre@shn.ca

LOCATION

Centre for Immigrant
and Community
Services

2330 Midland Avenue



Off of Midland Avenue
and Emblem Court.

Please follow the
directions on-site to
the back entrance of
the building.

