

# PATIENT DECLARATION OF VALUES

Through their stories and experiences,  
patients and families have told us to  
live these values by providing:

**Access to safe and timely care by  
compassionate and skilled professionals  
who value working with patients and families**

**Care that focuses on patient safety and  
communication to achieve higher quality**

**Care that is responsive to individual  
differences and values diversity**

**A hospital-wide culture that  
encourages patients and families to  
become more active in their care**

**Care that is both evidence-based  
and considers the patient and  
family's healthcare goals**

**Care that is strengthened by connection,  
information sharing and collaboration  
between hospital and community**

