

TRANSFORMING CARE

PLANNING CLINICAL SERVICES
FOR SCARBOROUGH

Emergency Department (ED)



Establish dedicated areas and trained staff for patients with mental health and addictions diagnoses.



Extend geriatric emergency management (GEM) and Social Worker role/supports in the ED to support our senior patients.



Develop a SHN urgent primary care clinic for patients without family physicians.

Medicine and Rehabilitation



Create clinics to support the assessment and care of non-urgent patients.



Modernize the criteria for accessing rehabilitation across our network.

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SHN
SCARBOROUGH
HEALTH NETWORK

Mental Health and Addictions



Develop a centralized patient intake process.



Develop a crisis unit to support emergency department mental health patients.



Be the first hospital in Ontario to implement measurement-based mental health care.



Create and implement a Scarborough Addictions Strategy.



Expand mental health and addictions services to vulnerable populations, including seniors, youth, and diverse cultural communities.



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Seniors Health



Create a Seniors Health Program at SHN.



Support seniors during their hospital journey by recognizing their specific health, psychological and environmental needs.



Create a dedicated space to support seniors care in the emergency departments.



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Family Medicine



Strengthen partnerships between SHN and primary care practitioners.



Support the implementation of the Seamless Care Optimizing Patient Experience (SCOPE) program to facilitate integration with the hospital, engaging SHN specialists to enhance access for family physicians.



Establish an innovation hub for global health, diversity and health equity.



Be an active member of the Palliative Care Community Team in a palliative care system that meets needs of families and community family physicians.



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Paediatrics



Make all Emergency Departments kid-friendly.



Grow transitional-aged youth mental health services (aged 18-25).



Expand specialized paediatric care for the most vulnerable children.



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Palliative Care



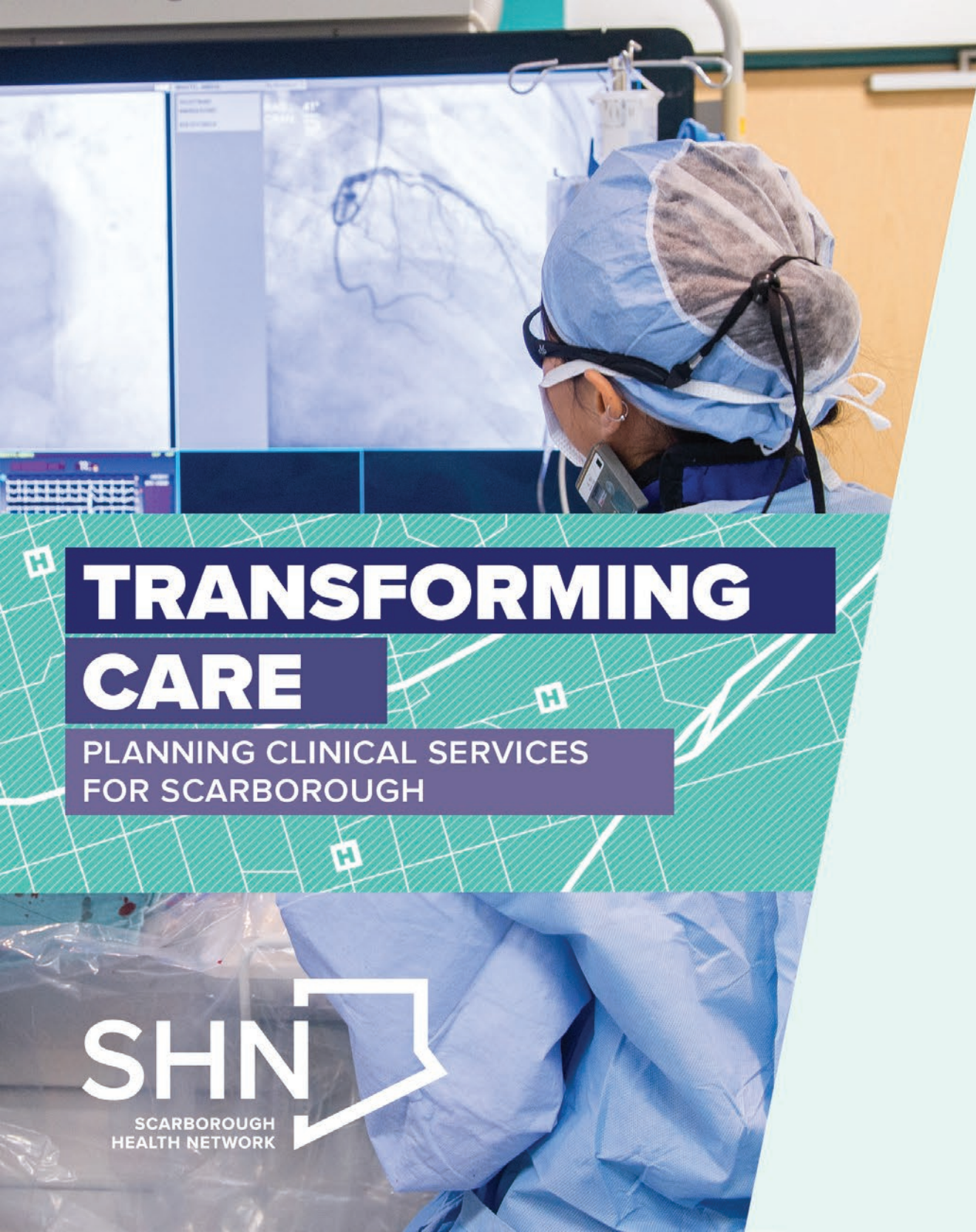
Modernize the palliative care program.



Establish a dedicated inpatient unit for palliative care.



Develop a seamless system of palliative care to ensure patients' needs are met in the care setting of their choice when they leave the hospital.



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Cardiology and Stroke



Create a Stroke Centre
of Excellence at the
Birchmount hospital.



Create a structural heart
disease clinic to support the
expansion of the regional
cardiology program.

